

Seller-of-Travel Disclosures & Consumer Protections

Effective date: [01/01/2026]

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1. Our role

- 1.1. EarthOMs operates a marketplace connecting Guests and Hosts for lodging and related eco-oriented products (“Shop Your Stay”). In certain cases—such as curated travel packages, retreats, or offerings that combine multiple travel components—EarthOMs or a named partner may act as a “seller of travel” under applicable state law. Where required, EarthOMs (or the partner acting as merchant of record) maintains registration, bonding, and required consumer protections for residents of applicable states.

2. Where seller-of-travel rules may apply

- 2.1. Some U.S. states require registration and disclosures when an entity sells or arranges travel to their residents, even if the entity is based elsewhere. For covered transactions, we display the registrant and associated disclosures during checkout and on the receipt.

3. Registrations and required legends

- 3.1. When we are active in these states, we will publish our active registration numbers here as they are issued. The exact legal legend language differs by state; the following are the standard forms you will see on qualifying offers and receipts when they are applicable.

3.2. California

- 3.2.1. Registrant: [EarthOMs, Inc./LLC]
California Seller of Travel (CST) No.: [CST #####-##]
Required legend: “Registration as a seller of travel does not constitute approval by the State of California.”
Trust account or bond: [Trust account at ____ Bank or Bond No. ____, Surety ____].
California Travel Consumer Restitution Fund (TCRF): [Participating/Not participating]. If participating, we will indicate fund eligibility on the receipt for California residents.

3.3. Florida

- 3.3.1. Registrant: [EarthOMs, Inc./LLC]
Florida Seller of Travel Reg. No.: ST[#####]
If offering vacation certificates or similar products, additional disclosures may appear at checkout.

3.4. Hawaii

- 3.4.1. Registrant: [EarthOMs, Inc./LLC]
Hawaii Travel Agency Registration (TARS) No.: [#####]

3.5. Iowa

- 3.5.1. Registrant: [EarthOMs, Inc./LLC]
Iowa Travel Agency Reg. No.: [#####]

3.6. Washington

- 3.6.1. Registrant: [EarthOMs, Inc./LLC]
Washington UBI/Travel Seller Reg. No.: [#####]
Bond/Trust: [Bond No. ____ with ____ Surety / Trust account at ____ Bank]

- 3.7. If a third-party tour operator acts as merchant of record for a specific package, their legal name, registration number(s), and any location-specific disclosures will appear on the product page and at checkout.

4. Refunds, cancellations, and changes (packages only)

- 4.1. For lodging-only bookings, see Guest Terms. For covered travel packages sold under a seller-of-travel registration, the specific offer page and checkout will present the applicable cancellation and refund policy, including any supplier terms (air/rail/coach, event tickets). Where state law provides additional cancellation rights, those will be honored and described before you pay.

5. Consumer funds protection (packages only)

- 5.1. Where required by law, customer funds are protected through one or more of the following, as disclosed on your receipt: a dedicated trust account, a surety bond, or recognized insurance. The mechanism used will be identified for each covered transaction.

6. Complaint resolution

- 6.1. Questions or complaints about a seller-of-travel covered purchase?
Email ContactEarthOms@gmail.com. If unresolved, you may have additional rights with your state's consumer protection authority. Instructions for California, Florida, Hawaii, Iowa, and Washington residents will be provided on your receipt and in our help center.

7. Updates

- 7.1. We will update this page as new registrations are issued or requirements change. Material updates will be reflected at checkout for affected residents.